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Connectivity
Solutions | ADDER[®] | KVM Extension
Solutions



Contents

Introduction

Welcome	2
ALIF features	3
AdderLink Infinity (1002) unit features	5
AdderLink Infinity dual unit features	6
Scooled items - ALIF 1002	7
Scooled items - ALIF dual	8
Optional extras	9

Installation

Connections	10
Mounting	10
TX video link	11
TX audio link	12
TX USB link	12
TX AUX (serial) port	13
TX power in	13
TX/RX high speed links	14
TX/RX Management port	15
RX video decoder	16
RX microphone & speakers	17
RX USB devices	17
RX AUX (serial) port	18
RX power in	18

Configuration

Initial configuration	19
Manual factory reset	19
AdderLink Infinity browser-based configuration utility	20
Perform an upgrade	21
Options switches	21

Operation

Front panel indicators	22
------------------------	----

Further information

Getting assistance	23
Appendix A - Transmitter (TX) unit configuration cases	24
Appendix B - Receiver (RX) unit configuration cases	31
Appendix C - Tips for success when networking ALIF units	39
Appendix D - Troubleshooting	41
Appendix E - Glossary	43
Appendix F - Cable circuits, video modes and general specifications	46
Appendix G - Fiber modules and cables	47
Appendix H - Mounting options	48
Warranty	51
Safety information	51
Radio frequency antenna	52

Index

INTRODUCTION

CONFIGURATION

OPERATION

FURTHER INFORMATION

INDEX

Introduction

WELCOME

Thank you for choosing the AdderLink InfiniTV (a.k.a ALIF) family of high capacity digital extenders/transmitters. By encoding high quality DVI video, digital audio and USB data into Internet Protocol (IP) messages, ALIF units offer flexible ways to link peripherals and systems via standard networks.

This guide covers the ALIF 1000 and ALIF dual (2000 series) models, both of which can transfer single link DVI video, digital audio and USB signals across your network. The ALIF dual models can additionally handle either a second single link DVI video stream or one very high resolution dual link DVI video connection.

ALIF 1000 and ALIF dual variants both provide a choice of link connections. Each supports both copper-based Gigabit Ethernet cabling as well as Fiber Channel over Ethernet (FCoE). These can be used in parallel to provide up to 2 Gigabit connection speeds with the added benefit of link redundancy that can maintain operation in the event of a failed connection. Additionally, the ALIF dual models also benefit from a Management port that makes configuration even more straightforward.

ALIF units promote sharing; you can arrange for a limitless number of servers and workstations, distributed anywhere across the network, to receive video and audio. You can also switch between any number of transmitter units using a single screen, keyboard and mouse in order to monitor a potentially vast collection of remote systems.

All units feature browser-based configuration utilities to allow quick and easy set up, from near or far.

Mixing ALIF dual units with the original ALIF 1000 series

ALIF dual (2000 series) are complimentary to the original ALIF 1000 series models which do not support dual DVI channels or fiber optic linking. It is possible to mix ALIF and ALIF dual transmitters and receivers on a network. However, whenever the two types are cross connected, the extra abilities of the ALIF dual units will be temporarily disabled.

The newer ALIF 1000 models now include the ability for a second Gigabit Ethernet or Fiber Channel over Ethernet connection as per the ALIF dual models. ALIF 1000 units can be mixed with ALIF dual (2000 series) without any loss of functionality.

ALIF FEATURES

AFZ lossless codec

The AFZ[®] compression scheme is primarily focused on improving the performance for "natural" images (i.e. photographs and movies) and is automatically selected whenever there is a benefit to do so. The AFZ codec is lossless and is very low latency (a small fraction of a frame delay). It generally achieves 50% improvement in compression over the KLLC scheme for any areas of the screen that consist of images, gradients, shadows etc., elements commonly found in modern desktop environments.

To maintain compatibility with non AFZ-enabled transmitters and receivers there is an automatic switching method which will revert back to KLLC compression when an ALIF 1000 receiver is connected to the newer ALIF 1000 series or ALIF dual (2000 series).

New feature: AFZ+ codec

AFZ+ complements the existing AFZ codec by providing greater compression for increased saved where visual perfect results are not the primary focus. The [transmitter video configuration page](#) allows you to choose the required compression mode. Choices are:

- 'Pixel perfect' - only uses pixel perfect AFZ,
- 'Adaptive' - guarantees frame rate, builds to visual perfect,
- 'Smooth video' - forces the maximum compression, or
- 'Advanced' - allows you to choose the mode:

- AFZ only pixel perfect,
- AFZ+ Maximum compressed,
- AFZ+ Middle compressed, or
- AFZ+ Maximum compressed.

Magic Eye (anti-dither support added)

The Magic Eye feature increases performance and reduces network traffic when ALIF units are used with Aziole Plus and other host computers that have dithered video output. It also improves performance if the video source is noisy (e.g. from a VGA-to-DVI converter).

Dithering is a technique used by some graphics cards to improve perceived image quality by continuously varying the color of each pixel slightly. This gives the illusion of more shades of color than the display can really reproduce, and smooths the appearance of gradually shaded areas in images. Unfortunately dithering is an issue for KVM extenders such as ALIF because it makes the image appear to be changing all the time even when it is static, thus creating much more network data than can be carried by a Gigabit Ethernet. The result is a reduction in video frame rate, which the user sees as slow mouse response.

Magic Eye works by ignoring small variations in the video from frame to frame. It is enabled by default as it is not obvious to the user that his poor mouse behaviour is caused by dithering. In most cases Magic Eye is invisible, but it can produce slight color inaccuracies on the monitor. For full color accuracy, Magic Eye can be disabled (within the [transmitter video configuration page](#)) for video sources which are not dithered or noisy.



One-to-one configuration

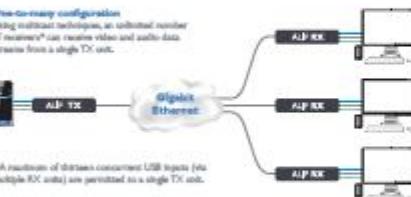
The simplest configuration links one RX unit to a single TX unit, either by a direct link or over much greater distances via a high speed network. In both cases, Gigabit cabling and/or fiber can be used. When both are deployed, connection speeds of up to 2 Gigabit are possible.



INTEGRATION

One-to-many configuration

Using switch techniques, an unlimited number of receivers can receive video and audio data streams from a single TX unit.



CONFIGURATION
COMMUNICATION
CHIRPING

ALIF and A.I.M.

Where multiple ALIF units are used on a network, we have developed the AdderLink InfiniTV Management (A.I.M.) server to allow comprehensive and secure central control of all transmitters, receivers and users.

When using an A.I.M. server to configure ALIF units, it is vital that all ALIF units that you wish to locate and control are set to their factory default setting. Otherwise they will not be located by the A.I.M. server. If necessary, perform a [factory reset](#) on each ALIF unit.

Please also see [Appendix C - Tips for success when networking ALIF units](#).

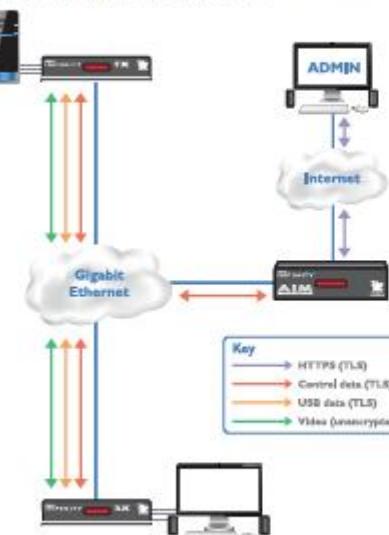
POWER
NETWORK
REDUNDANCY

12



Transport Layer Security (TLS)

ALIF 1000 and ALIF dual units support the industry standard Transport Layer Security (TLS) protocol. This offers protection against eavesdropping and tampering by third parties when data are transferred between ALIF transmitters and receivers across networks (and also between ALIF units and A.I.M. servers).



INTEGRATION
COMMUNICATION
CHIRPING

POWER
NETWORK
REDUNDANCY

13



Teaming operation

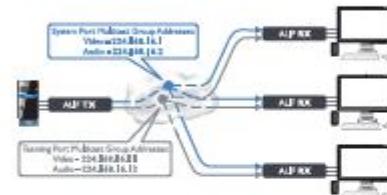
The System and Teaming ports of ALIF units can be used in parallel to produce two important benefits:

- Improved connection speeds up to 8 Gigabit per second, and
- Important link redundancy that can maintain operation in the event of a failed connection.

Teaming offers immediate speed improvements in a one-to-one arrangement...



...and also in multicast installations:



INTEGRATION
TELEVISION

CONFIRMATION
CONFIRMATION

CONFIRMATION
CONFIRMATION

4



ADDERLINK INFINITY (1002) UNIT FEATURES

The ALIF 1002 units are housed within durable, metallic enclosures with most connectors situated at the rear panel - the Ethernet ports are situated on the front panels. The smart front faces also feature the condition indicators.

ALIF 1002 transmitter - front



- These six indicators clearly show the key aspects of operation:
- NET On when valid network link is present.
 - SER On when the AUX (serial) port is enabled and active.
 - AUD On when audio is enabled and active.
 - USB On when the USB link with the connected PC is active.
 - DVI On when a video input signal from the PC is detected.
 - PWR Power indicator.

ALIF 1002 receiver - front



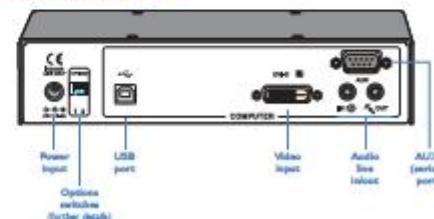
- These six indicators clearly show the key aspects of operation:
- NET On when valid network link is present.
 - SER On when the AUX (serial) port is enabled and active.
 - AUD On when audio is enabled and active.
 - USB On when USB is enabled and active.
 - DVI On when DVI video is enabled and active.
 - PWR Power indicator.

INTEGRATION
TELEVISION

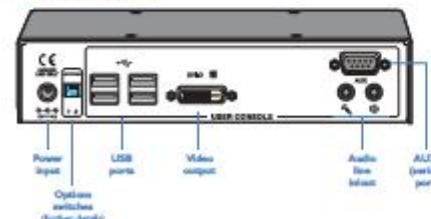
CONFIRMATION
CONFIRMATION

CONFIRMATION
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ALIF 1002 transmitter - rear



ALIF 1002 receiver - rear



INTEGRATION
TELEVISION

CONFIRMATION
CONFIRMATION

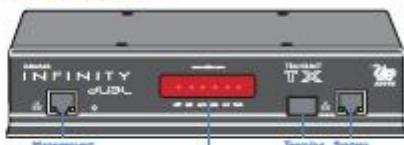
CONFIRMATION
CONFIRMATION



ADDERLINK INFINITY DUAL UNIT FEATURES

The ALIF dual units are housed within durable, metallic enclosures with most connectors situated at the rear panel - the Ethernet ports are situated on the front panels. The smart front faces also feature the operation indicators.

ALIF dual transmitter - front



- These six indicators clearly show the key aspects of operation:
- NET On when valid network link is present.
 - SER On when the AUX (serial) port is enabled and active.
 - AUD On when audio is enabled and active.
 - USB On when the USB link with the connected PC is active.
 - DVI On when a video input signal from the PC is detected.
 - PWR Power Indicator.

ALIF dual receiver - front



- These six indicators clearly show the key aspects of operation:
- NET On when valid network link is present.
 - SER On when the AUX (serial) port is enabled and active.
 - AUD On when audio is enabled and active.
 - USB On when USB is enabled and active.
 - DVI On when DVI video is enabled and active.
 - PWR Power Indicator.

INTEGRATION

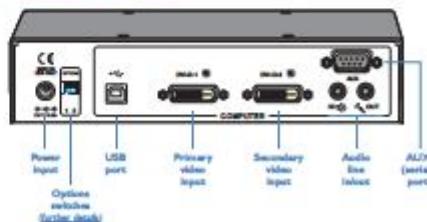
CONFIGURATION

CALIBRATION

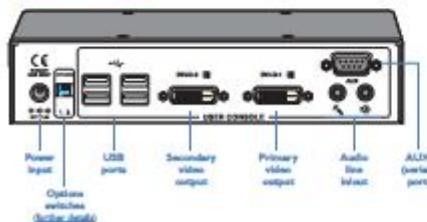
TESTING / INTEGRATION

6

ALIF dual transmitter - rear



ALIF dual receiver - rear

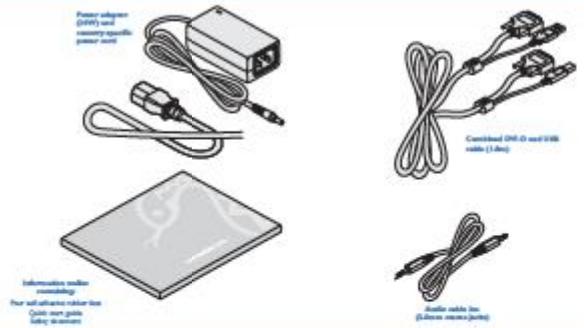


TESTING / INTEGRATION

7

SUPPLIED ITEMS - ALIF 1002

ALIF transmitter (1002T) package



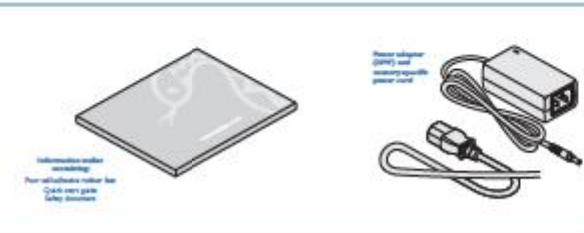
INTEGRATION

CONFIGURATION

CALIBRATION

TESTING / INTEGRATION

ALIF receiver (1002R) package



7



SUPPLIED ITEMS - ALIF DUAL

ALIF dual transmitter (2002T) package



INSTALLATION

CONFIGURATION

CALIBRATION

PLACEMENT
POSITIONING

B

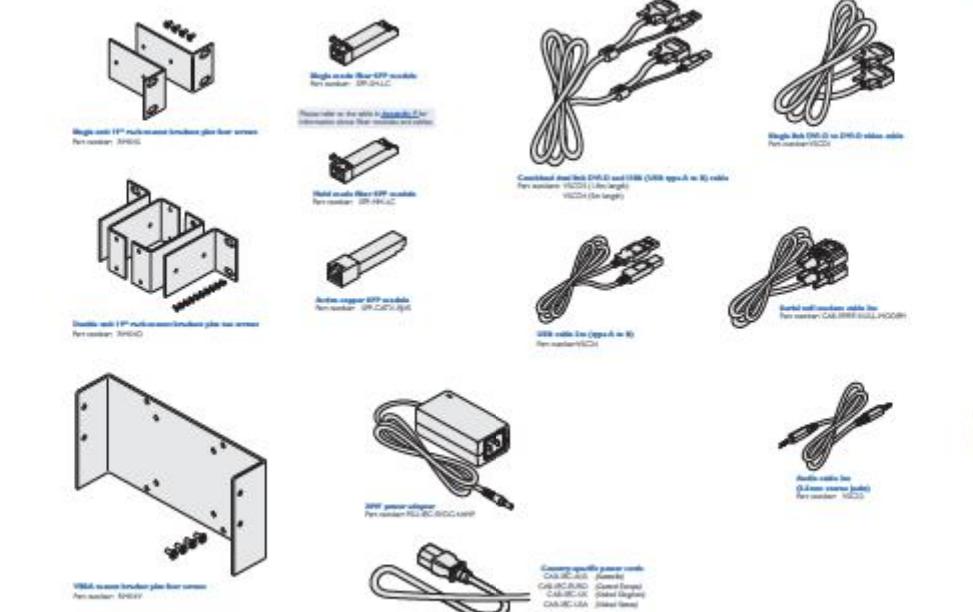
ALIF dual receiver (2000R) package



VIDEO

B

OPTIONAL EXTRAS



INSTALLATION

CONFIGURATION

CALIBRATION

PLACEMENT
POSITIONING

AUDIO/SOUND

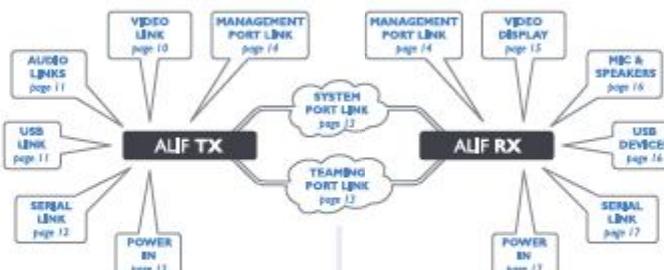
B

Installation



CONNECTIONS

Installation involves linking the ALIF TX unit to various ports on the host computer, while the ALIF RX unit is attached to your peripherals:



Click a connection to see details

IMPORTANT: When using an AdderLink Infinity Management box to configure ALIF units, it is vital that all ALIF units that you wish to locate and control are set to their factory default settings. Otherwise they will not be located by the ALIP server. If necessary, perform a [factory reset](#) on each ALIF unit.

Please also see [Appendix C - Tips for success when networking ALIF units](#)

INSTALLATION
CONFIGURATION

INSTALLATION
CONFIGURATION

INSTALLATION
CONFIGURATION

INSTALLATION
CONFIGURATION

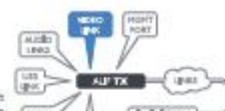
INSTALLATION
CONFIGURATION

10

TX video link

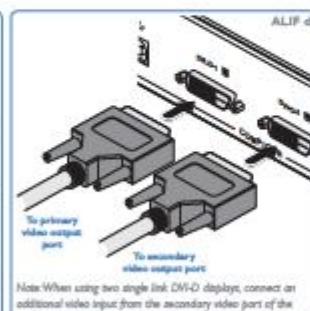
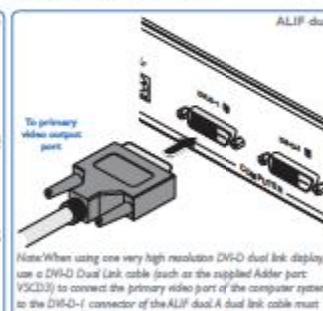
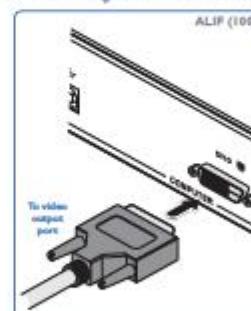
Standard ALIF (1002) units support one Single Link video dither at pixel clocks up to 14.3MHz (equivalent to a maximum resolution of 1920 x 1080 at 60Hz).

ALIF dual units can simultaneously support up to two Single Link high resolution video streams at pixel clocks up to 14.3MHz (1920 x 1200 at 60Hz maximum); or can alternatively support a single Dual Link very high resolution video dither at pixel clocks up to 220MHz (equivalent to an example display mode of 2560 x 1600 at 60Hz).



To make a video link

1. Whenever possible, ensure that power is disconnected from the ALIF and the host computer.
2. Connect your digital video link cable(s) to the DVI-D socket(s) on the TX unit rear panel:



3. Connect the plug at the other end of the cable(s) to the corresponding DVI-D video output socket(s) of the host computer.

INSTALLATION
CONFIGURATION

INSTALLATION
CONFIGURATION

INSTALLATION
CONFIGURATION

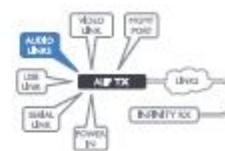
INSTALLATION
CONFIGURATION

INSTALLATION
CONFIGURATION

11

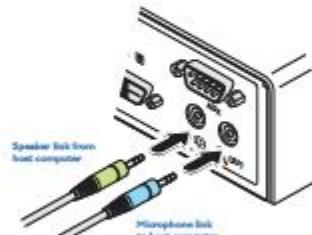
**TX audio links**

ALIF (1000D) and ALIF dual units support two way stereo digital sound so that you can use a remote microphone as well as speakers.



To make audio links

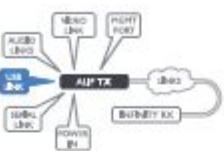
1. Connect an audio link cable between the socket on the TX unit rear panel and the speaker output socket of the host computer.



2. (Where a microphone is to be used) Connect a second audio link cable between the socket on the TX unit rear panel and the Line-in socket of the host computer.

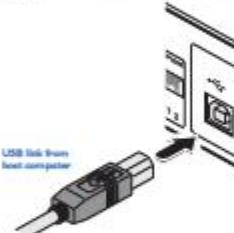
TX USB Link

ALIF (1000D) and ALIF dual units act as USB 2.0 hubs and so can provide four sockets at the TX unit with only a single connection at the TX unit.



To make a USB link

1. Connect the true B connector of the supplied USB cable to the USB port on the TX unit rear panel.



2. Connect the true A connector of the cable to a vacant USB socket on the host computer.

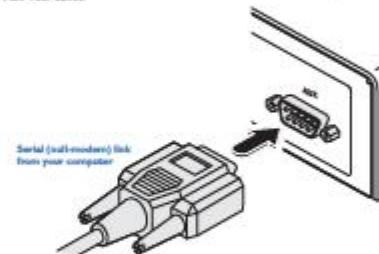
TX AUX (serial) port

The AUX port is an RS232 serial port that allows extension of RS232 signals up to a baud rate of 115200. The port has software flow control, but no hardware flow control.

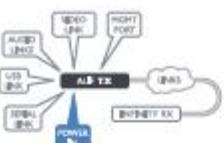


To connect the AUX port

1. Connect a suitable serial 'null-modem' cable (see [Appendix E](#) for pin-out) between a vacant serial port on your computer and the AUX port on the right hand side of the ALIF rear panel.

**TX power in**

Each ALIF unit is supplied with a power adapter and country-specific power cord. When all other connections have been made, connect and switch on the power adapter unit.



To apply power in

1. Attach the output lead from the power adapter to the 5V socket on the rear panel of the unit.



Note: Ensure that Outputs 1 and 2 are both in the 'OFF' (up) position to enable normal operation of the unit. See [Outputs settings](#) for details.



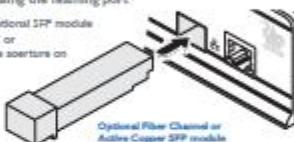
TX/RX high speed links

ALIF (100G) and ALIF dual units can be either connected directly to each other or via a high speed network. The connections can be copper-based Gigabit Ethernet as well as Fiber Channel over Ethernet (FCoE). These can be used in parallel to provide up to 2 Gigabit connections speeds.

A single System port (Gigabit Ethernet) is provided as standard on the right side of the front panel. Additionally, the Teaming port, located just to the left, allows you to insert either an optional Fiber Channel SFP module or Active Copper SFP module. The chosen module can then allow either a fiber optic or additional Gigabit Ethernet link to be used in parallel with the fixed System (Gigabit Ethernet) port.

To link ALIF dual units using the Teaming port:

- 1 Insert the appropriate optional SFP module (SFP-MPA-LC, SFP-SH-LC or SFP-CATX-R45) into the socket on the ALIF front panel.



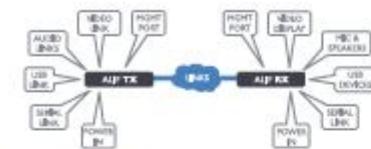
- 2 Make your connection(s) between the chosen SFP modules and either the other ALIF unit or a suitable network switch.

Connect the transmit and receive fiber optic links to the sockets on the Fiber Channel SFP module. Then close the latch over the link connectors to lock them into place.



or

Connect a CAT 5, 5e, 6, or 7 cable to the socket on the Active Copper SFP module.



Please see [Appendix C](#) for important information about networking ALIF units.

To link ALIF units using the System port:

- 1 Connect a CAT 5, 5e, 6, or 7 cable to the System port socket on the front panel of the ALIF unit.



- 2 Connect the other end of the cable either to the other ALIF unit or to a Gigabit Ethernet switch, as appropriate.

- 3 If for connections via a network, repeat steps 1 and 2 for the other ALIF unit.

Cable and fiber details

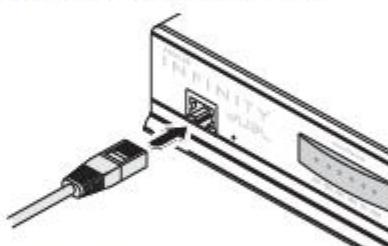
- For direct links over Ethernet cable, the length of cable should not exceed 100 metres (328 feet). Network cables used for connections may be category 3, 5e, 6 or 7 twisted-pair cable. ALIF-TX units have an auto-sensing capability on their network interfaces, so for direct point-to-point connections, no 'crossover' Ethernet cable is required.
- For direct links via fiber, varying distances can be achieved depending on the module and cable types used. Please refer to the table in [Appendix G](#) for detailed information. The fiber links must have crossovers.

TX/RX Management port (ALIF dual units only)

The Management port on each ALIF dual unit provides a consistent method to gain access to the internal configuration utility of each ALIF dual. Although the configuration utility is accessible via the System (Gigabit Ethernet) port and also the Teaming port; if the ALIF dual units are being used in a point-to-point arrangement, then it would be necessary to temporarily reconnect each unit to a network in order to make configuration changes. The Management port allows the admin user to simply connect a computer directly to each ALIF dual unit and access the configuration utility using a consistent IP address - thus negating the need to know the main port addresses of each ALIF dual unit in advance.

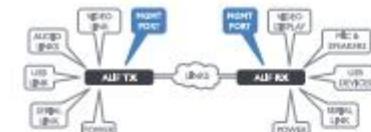
To connect a computer to access the configuration utility:

- 1 Connect a CAT 5, 5e, 6, or 7 link cable to the Management port socket located on the far left side of the ALIF dual front panel. The port automatically configures itself, so no cross-over cable is required (but is supported if you do use one).



- 2 Connect the other end of the link cable directly to the network port of your computer.
- 3 Use a web browser to gain access to the internal configuration utility. The standard IP address of the Management port is 192.168.1.45. Note: This standard IP address can be changed within the configuration utility.

Please see the section [Add Link: Infrared browser-based configuration utility](#) for further details.





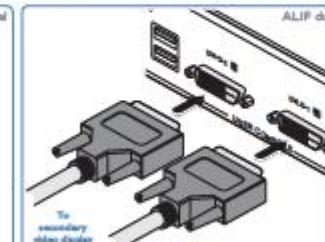
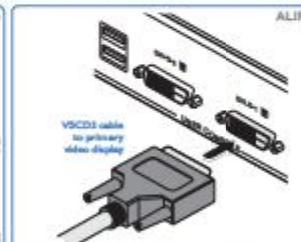
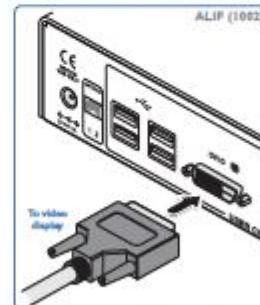
RX video display

Standard ALIF 1000 units support one Single Link video display at pixel clock up to 162MHz (equivalent to a maximum resolution of 1920 x 1200 at 60Hz). ALIF dual units can simultaneously support up to two Single Link high resolution video displays at pixel clock up to 162MHz (1920 x 1200 at 60Hz maximum); or can alternatively support a single Dual Link very high resolution video display at pixel clock up to 230MHz (equivalent to an example display mode of 2560 x 1600 at 60Hz).



To connect video display

- 1 Connect the lead from the primary video display to the DVI-D-I (DVI-D on ALIF 1000 model) socket on the RX unit rear panel.



- 2 (ALIF dual only) If required, connect the lead from the second video display to the DVI-D-II socket on the RX unit rear panel.

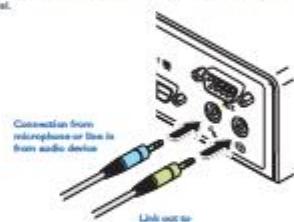
RX microphone & speakers

ALIF units can support a microphone as well as speakers providing the necessary connections have been made between the ALIFTX unit and the host computer.



To connect a microphone (or line in) and/or speakers

- 1 Connect the lead from a mono microphone to the 3.5mm socket labeled ④ on the rear panel.
- 2 Connect the lead from stereo speakers to the 3.5mm socket labeled ⑤ on the rear panel.



- 3 Once the unit has been fully connected and powered on, access the RX System Configuration page to check that the Audio Input Type setting matches the connection that you have made to the port: line, mic or mic boost (the latter provides +20dB gain).

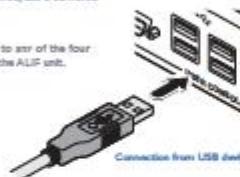
RX USB devices

The ALIF RX unit has four USB ports to which peripherals may be connected. The ports are interchangeable. To connect more than four peripherals, one or more USB hubs may be used. The total current that may be drawn from the USB ports is 1.2A, which should be sufficient for a keyboard, mouse (no more than 100mA each) and two other devices (200mA maximum each). If more power for USB devices is required, use a powered USB hub.



To connect a USB device

- 1 Connect the lead from the device to one of the four USB sockets on the rear panel of the ALIF unit.



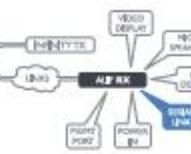
Supported USB Devices

The transmitter uses True Isolation technology to insulate the signals of certain USB peripherals to the computer. This means that those peripherals closer to the computer to be permanently connected, even when the receivers are switched elsewhere. This enables faster keyboard and mouse switching and allows for more than 12 identical USB devices. If the keyboards and mice are identical across the connected receivers, they are only enumerated once by the host. The following limitations apply:

- Keyboards, mice and other HID devices are supported.
- Storage devices (i.e. flash drives, USB hard disks, CD-ROM drives) are supported, but they may operate more slowly than with a direct connection.
- Asynchronous devices (including microphones, speakers, webcams and TV receivers) are not currently supported.
- Many other devices (such as printers, scanners, serial adapters and specialist USB devices) will work, but due to the huge variety of device available, successful connection cannot be guaranteed.
- If a device cannot be made to work, please contact Adder technical support as a special entry within the advanced configuration may solve it.

**RX AUX (serial) port**

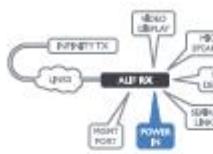
The AUX port is an RS232 serial port that allows extension of RS232 signals up to a baud rate of 115200. The port has software flow control, but no hardware flow control.

**To connect the AUX port**

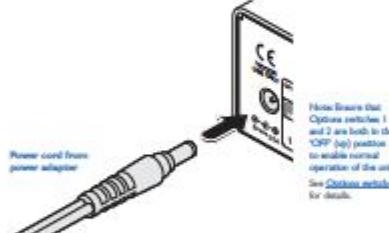
1. Connect a suitable serial 'null-modem' cable (see [Appendix E](#) for pin-out) between the AUX port on the right hand side of the ALIF rear panel and your remote serial device.

**RX power in**

Each ALIF unit is supplied with an appropriate power adapter. When all other connections have been made, connect and switch on the power adapter unit.

**To apply power in**

1. Attach the output lead from the power adapter to the 3V socket on the rear panel of the unit.



Note: Ensure that Options switches 1 and 2 are both in the OFF (up) position before starting operation of the unit. See [Options switches](#) for details.

Configuration

**INITIAL CONFIGURATION**

ALIF units are designed to be as flexible as possible and this article extends also to their configuration.

Direct linking

Where ALIF transmitters and receivers are directly linked to each other, very little configuration action is required, provided that they have their factory default settings in place. If the standard settings have been changed in a previous installation, you merely need to perform a factory reset on each unit.

Networked linking

Where ALIF units are connected via networked links, you can either configure them individually, or configure them collectively using an ALIM server:

- Configuring networked ALIF units individually - You need to specify the network addresses of the ALIF units so that they can locate each other. This is done by running the [AdderLink Infiniti browser-based configuration utility](#) on a computer system linked to the same network as the ALIF units.
- Configuring ALIF units collectively - The AdderLink Infiniti Management (ALIM) server allows you to configure, control and coordinate any number of ALIF transmitters and receivers from a single application.

IMPORTANT: When using ALIM to configure ALIF units, it is vital that all units that you wish to locate and control are set to their factory default settings. Otherwise they will not be located by the ALIM server. If necessary, perform a factory reset on each ALIF unit.

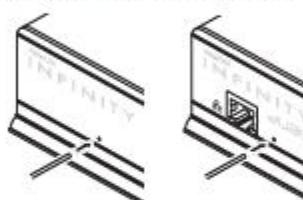
Please also see [Appendix C - Tips for success when networking ALIF units](#).

Manual factory reset

A factory reset returns an ALIFTX or RX unit to its default configuration. You can perform factory resets using the [AdderLink Infiniti browser-based configuration utility](#), or by using this direct manual method.

To perform a manual factory reset:

1. Remove power from the ALIF unit.
2. Use a narrow implement (e.g. a straightened-out paper clip) to access and hold the recessed reset button on the front panel. With the reset button still depressed, re-apply power to the unit and then release the reset button.



Use a straightened-out paper clip to press the reset button while powering on the unit.

After roughly eight seconds, when the factory reset has completed, five of the front panel indicators will flash for a period of three seconds to indicate a successful reset operation.



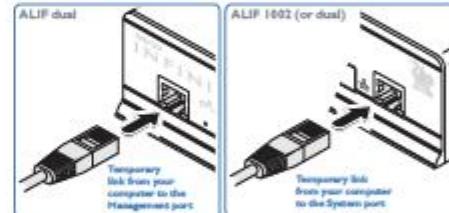
AdderLink Infinity browser-based configuration utility

The browser-based configuration utility within all TX and RX units requires a network connection between the ALIF unit and a computer on the same network. The configuration utility allows you to perform many important functions. Please see [Appendix A](#) for TX unit details and [Appendix B](#) for RX unit details.

It is possible to gain access to the internal configuration utility via any of the ports located on the front panel of each ALIF dual unit. For temporary connections on ALIF dual units, we recommend you use the Management port. There is no Management port on ALIF 1000 models, so use the Ethernet port instead.

To connect a computer to access the configuration utility:

1. Connect a CAT 5, 5e, 6, or 7 link cable to either the Management (ALIF dual only) or System port socket on the front panel. The port automatically configures itself, so no cross-over cable is required (but is supported if you do use one).



2. Connect the other end of the link cable directly to the network port of your computer.

To access the browser-based configuration utility:

1. Temporarily connect the ALIF unit and your computer, as discussed left.
2. Run a web browser on your computer and enter the IP address of the ALIF port that you are using.

The default settings are as follows:

	TX units	RX units	ALIF dual only
Management port	192.168.1.42	192.168.1.40	
System port	169.254.1.22	169.254.1.20	
Warming port	169.254.1.42	169.254.1.40	

Note: Where the port addresses of a unit have been changed and are not known, providing it is appropriate to do so, perform a [factory reset](#) to restore the default addresses.

The opening page of the ALIF configuration utility should be displayed:



Use the menu options to choose the required configuration page

You can find further information about the configuration pages for the TX and RX units within separate appendices later in this guide:

- [Appendix A - Transmitter \(TX\) unit configuration pages](#)
- [Appendix B - Receiver \(RX\) unit configuration pages](#)

INSTALLATION

CONFIGURATION

CHIRPARCH

SYSTEM
INFO/RESET

RELOAD

20

PERFORMING AN UPGRADE

ALIF units are flash upgradeable using the method outlined here. However, for larger installations we recommend that you use the AdderLink Infinity Manager (ALIM) to upgrade multiple ALIF units. When using the method below, the ALIF unit will be upgraded in sequence.

IMPORTANT: Upgrades must be performed on both the transmitters and the receivers at the same time. Mixed firmware operation is not supported.

WARNING: During the upgrade process, ensure that power is not interrupted as this may leave the unit in an irreparable state.

If the upgrade process is interrupted and fails, it is necessary to switch to the backup firmware image in order to regain operation. See right for details.

To upgrade a single unit via network link:

1. Download the latest upgrade file from the Adder Technology website.
Note: There are separate upgrade files for TX and RX units.
2. Temporarily connect the ALIF unit and a computer via a network (see [AdderLink INFINITY browser-based configuration utility](#) section for details).
3. Run a web browser on your computer and enter the IP address of the ALIF unit to be upgraded.
4. Click the Firmware Upgrade link. Within the Firmware Upgrade page, click the Choose File button. In the subsequent file dialog, locate the downloaded upgrade file - check that the file is correct for the unit being upgraded. The file contains main and backup images, you can choose to upgrade either the Main or the Backup.
5. Click the Upgrade Now button. A progress bar will be displayed (however, if your screen is connected to the unit being upgraded then video may be interrupted) and the indicators on the front panel will flash while the upgrade is in progress.
6. The indicators should stop flashing in less than one minute, after which the unit will automatically reboot itself. The upgrade process is complete.

Finding the latest upgrade files

Upgrade files for the ALIF units are available from the Technical Support > Updates section of the Adder Technology website (www.adder.com).

Note: It is possible to downgrade the AdderLink infinity firmware. After installing the older firmware, perform a factory reset on each AdderLink infinity in order to clear the configuration file.

OPTIONS SWITCHES

A pair of Options switches are located on the rear panel of every ALIF unit.

Switch 1 - firmware image select

Each ALIF unit retains a backup firmware image which can be used in situations where the primary firmware becomes corrupted (most often through failed upgrade operations). Using the backup firmware will allow you to regain operation of the unit.

Option switch 1 OFF Normal operation using the main firmware
 ON Operate using the backup firmware image

Option switch 2 is reserved and must remain in the OFF (last) position for normal operation.



HARDWARE

CHIRPARCH

CHIRPARCH
INFO/RESET

21

Operation

In operation, many ALIF installations require no intervention once configured. The TX and RX units take care of all connection control behind the scenes so that you can continue to work unhindered.

FRONT PANEL INDICATORS

The six front panel indicators on each unit provide a useful guide to operation:



Indicators

These six indicators clearly show the key aspects of operation:

- **NET** On when valid network link is present.
- **SER** On when the AUX (serial) port is enabled and active.
- **AUD** On when audio is enabled and active.
- **USB** On when USB is enabled and active.
- **DVI** On when the DVI/Video channel is enabled and active.
- **PWR** Power Indicator.



INSTALLATION

OPERATION

NETWORK
HOUSING

POWER

22

Further information

This chapter contains a variety of information, including the following:

- Getting assistance - see right
- [Appendix A](#) - Transmitter (TX) unit configuration pages
- [Appendix B](#) - Receiver (RX) unit configuration pages
- [Appendix C](#) - Tips for success when networking ALIF units
- [Appendix D](#) - Troubleshooting
- [Appendix E](#) - Glossary
- [Appendix F](#) - RS232 multi-modem cable, General specifications.
- [Appendix G](#) - Fiber modules and cables
- [Appendix H](#) - Mounting options
- [Safety Information](#)
- [Warranty](#)
- [Radio frequency energy statements](#)

GETTING ASSISTANCE

If you are still experiencing problems after checking the information contained within this guide, then we provide a number of other solutions:

- Online solutions and updates – www.adder.com/support
Check the Support section of the adder.com website for the latest solutions and firmware updates.
- Adder Forum – forum.adder.com
Use our forum to access FAQs and discussions.
- Technical support – www.adder.com/contact-support-form
For technical support, use the contact form in the Support section of the adder.com website - your regional office will then get in contact with you.



INSTALLATION

OPERATION

NETWORK
HOUSING

POWER

23



APPENDIX A - Transmitter (TX) unit configuration pages

This section covers the browser-based configuration utility for the AdderLink Infinity TX Transmitter unit. The TX utility has ten pages, titled as follows:

- [System Configuration](#)
- [Video Configuration](#)
- [LAN Settings](#)
- [Security](#)
- [ALP Manager](#)
- [System Messages](#)
- [Statistics](#)
- [Firmware Upgrade](#)
- [Reboot](#)
- [About](#)



24

TX System Configuration

ADDERLINK INFINITY

TRANSMIT Screen Composite

System Configuration

System Configuration

Unit Name
Name details that you can enter to distinguish this unit from all others. This name entered here will be used by ALP units (if used) for administration purposes.

Unit Description
Allows you to optionally add a description of the unit, such as its location. Useful when many ALP units are being used.

System ports
This section determines the IP address, network, and gateway details for the main Gigabit Ethernet port located on the right side of the front panel. The default IP address is 169.254.1.21 which is the zero config IP address and allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.0.0/24. The default subnet mask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.255.0. The default gateway address is 169.254.1.1.

Management ports (ALP dual receive only - not shown in screenshot left)
Determines whether the port on the left side of the front panel is enabled and which IP address details it should use. The default IP address is 192.168.1.42. You are recommended to keep this address unchanged (or at least keep each address consistent across all of your ALP dual units) so that all existing software will know which address to use.

Teaming port
Determines whether the SFP socket on the right side of the front panel is enabled and which IP address details it should use. The default IP address is 169.254.1.47 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.0.0/24. The default subnet mask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.255.0. The default gateway address is 169.254.1.2. Note before the Teaming port can be used for connecting via a switch, you need to ensure that the Sfp0 part has been configured using *fwk* to use config IP address.

Enable options
These checkboxes allow you to determine which peripheral options will be used (Video, audio, USB and serial).

Serial port options
These allow you to match the serial configuration being used by the attached PC hosts.

Identify unit
When clicked, these buttons cause the front panel indicators to flash to assist with identifying the ALP unit within a rack.

- The **Identify Unit (short)** button flashes the indicators for three seconds.
- The **Identify Unit (long)** button flashes the indicators for one hour but can be cancelled by clicking the **Identify Unit (short)** button.

Thumbnail
The thumbnail shows snap shots of the video feeds that are connected and reports the video resolution/color details that have been detected. Click the **Refresh Thumbnail** button to update.

Target Multicast Configuration
The entries within this section are required if a multicast group is being arranged i.e. many receivers connected to the one transmitter. For the video port(s) and/or audio channel, you need to enter the multicast IP address. In each case, the first address relates to the **Syntax** (Sfp0/Ethernet) port and the second address to the optional **Teaming** port.

In previous versions of firmware, the destination IP address for video was decided by the EC. If multiple RX units requested the same video source then all had to provide the same multicast destination IP address. In version 3.2 and above, the TX core decides the destination IP address for video and automatically informs any interested EC units. In a system with a mix of new and old units, both RX and TX units must be configured with the same destination IP address for video.

Note: All multicast addresses for each service endpoint must be unique across the whole ALP installation.



25

TX Video Configuration

ADDERLink INFINITY

TRANSMIT (dual)

Video Configuration

Bandwidth Control for Video 1 and Video 2

Peak bandwidth limit: 95%
Video frame rate: 1000/1000

MI-I-1 Control

Background Refresh: Every 22 frames
Enable Magic Eye:
Use Default DDC:
Choose Default DDC: 1680x1050
Disable Hot Plug Detect on Change of Display
Hot or Not Hot Plug Detect Input: Default - 100ms
Frame skipping percentage: 0%
Compression: Full Perfect

MI-I-2 Control

Background Refresh: Every 22 frames
Enable Magic Eye:
Use Default DDC:
Choose Default DDC: 1680x1050
Disable Hot Plug Detect on Change of Display
Hot or Not Hot Plug Detect Input: Default - 100ms
Frame skipping percentage: 0%
Compression: Full Perfect

Background Refresh
The TX unit will apply a "best effort" strategy to sending video and other data over the IP network. This means it will use as much of the available network bandwidth as necessary to achieve optimal data quality, although typically the TX unit will only use the bandwidth available. In order to prevent the TX unit from "hogging" too much of the network capacity you can reduce this setting to place a tighter limit on the maximum bandwidth permissible to the TX unit. Range 0 to 95%.

Alert All of the following controls are available separately for each video port:

Enable Magic Eye
This feature, enabled as standard, tries to reduce the effect of "distortion" - a technique used by some graphics cards to improve the perceived quality and color depth of images by distorting or altering the colour of pixels between video frames. The Magic Eye feature between the frame rates and obscures unnecessary network traffic by ignoring the colour otherwise when it occurs. If the video source is not noisy or distorted then you can switch off Magic Eye to enable full colour accuracy.

Use Default DDC and Choose Default DDC
When the Use Default DDC option is selected, ADDERLink Infinity will use the EDID that is reported by the monitor connected to the receiver unit. However, if you tick the Use Default DDC option, you can then select from a range of different video resolutions. Once selected, the TX unit will report itself capable of only supporting the chosen video resolution. Please note that all of the listed resolutions are single link DVI with a maximum pixel clock of 165MHz and a 60Hz refresh rate.

Enable Hot Plug Detect
When this option is ticked, every time the monitor is changed at the receiver unit, a hot plug detect message will be sent to the graphics card of the PC attached to the TX unit.

Period of Hot Plug Detect signal
This is the length of time that a hot plug detect signal is applied. This default of 100ms is sufficient for the majority of graphics cards; however, a small minority may need to be given a longer a period.

Frame Skipping tolerance
Forces skipping frames "selected by" video frames between those captured by the TX unit. For video sources that update very frequently (e.g. video game) this might be a good idea. For most applications, frame skipping is a good strategy for reducing the overall bandwidth consumed by the system. Range 0 to 100%.

Compression
Describes the (AVI2 and AVI+) compression method used for video transmission. Choices are:
 "Full perfect" - only ever plays perfect AVI;
 "Adaptive" - guarantees frame rate, but is not perfect;
 "Smooth video" - forces the maximum compression; or
 "Advanced" - allows you to choose a fixed compression mode
 "AVI" - Minimum compression;
 "AVI+" - Middle compression; or
 "AVI++" - Maximum compression.

To get here
 1 Connect your computer to a port on the front panel.
 2 Run a web browser and enter the IP address of the Management (ALIP dual only) or System port used: http://192.168.1.42 (management port) or http://192.168.1.53 (system port).
 If the address is unknown, perform a [factory reset](#).
 3 If necessary click the [Video Configuration tab](#).

26

TX USB Settings

ADDERLink INFINITY

TRANSMIT (dual)

USB Settings

USB Settings

Enable Dynamic Boot Keyboard:
Enable KVM Switch:
Hub Slave: 0
Hot Swap Port Manager: 0

Enable Dynamic Boot Keyboard
When ticked, the TX unit reports a virtual dynamic boot keyboard to the attached PC to ensure that a keyboard is always reported when the PC boots up. The dynamic boot keyboard uses one of the 12 USB endpoints; therefore if all 12 endpoints are required elsewhere for USB devices (or a KVM switch only supports two HID devices) then it can be disabled by deselecting this option. See also [Reserved Port Range](#) below.

Double Hi-Speed
This option allows you to force the system to run at the full-speed USB speed of 12Mbps, thus forcing USB 2.0 Hi-Speed devices to adapt to the lower rate.

Hub Slave
Using this option you can select whether the transmitter should report itself as a 13 or a 7 port USB hub. Some USB hubs are only able to support 7 port USB hubs. If this option is set to 7, then only 7 USB devices are supported by the PC.

Reserved Port Range
For some devices, e.g. touch screens, you may wish to ensure that they are always reported to the same USB port number so that the driver always knows where the device. This option allows you reserve up to 8 ports for use exclusively for the RX unit, this should be assigned to the reserved ports. If a port reservation is to be made, then the dynamic boot keyboard should be disabled. The default value for this option is 0% (i.e. disabled). See [Port Reservation](#) on RX unit for further details.

USB Encryption
This setting determines whether encryption should be applied to the USB data passed across the link. Note that video data is never encrypted.

Control Encryption
This setting determines whether encryption should be applied to the control data passed across the link. Note that video data is never encrypted.

Secure Web pages with password
When ticked, this option enables https security so that the configuration pages are only accessible to the admin user with a password.

Change/confirm password
These options allow you to change the admin password for the system.

To get here
 1 Connect your computer to a port on the front panel.
 2 Run a web browser and enter the IP address of the Management (ALIP dual only) or System port used: http://192.168.1.42 (management port) or http://192.168.1.53 (system port).
 If the address is unknown, perform a [factory reset](#).
 3 Click either the [USB Settings](#) or [Security tab](#) as appropriate.

27

INFORMATION

CHARTS

PARTNER INFORMATION

FILE

ASSETS

INFORMATION

CHARTS

PARTNER INFO

FILE

TX AIM Manager

ADDERLink INFINITY

AIM Manager

Enable AIM control over this unit

TRANSMIT

AIM Manager

Enable AIM Control

Click this button to allow AIM (Adder Infinity Manager) how to take control of this TX. When the button is clicked, the TX unit will be released to allow the AIM box to discover and control it.



INTEGRATION

TX System Messages

ADDERLink INFINITY

System Messages

System Messages

Enable system messages

Send system messages to remote log server

Log Server IP Address: 192.168.1.1

Clear system messages in unit

TRANSMIT

System Messages

Enable system messages

To get here:
1. Connect your computer to a port on the front panel.
2. Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used:
http://192.168.1.42 (management port) or http://192.168.1.33 (system port)
If the address is unknown, perform a [manual factory reset](#).
3 Click either the AIM Manager or Systems Messages link, as appropriate.

INTEGRATION

CHARTS

PARTNER INFORMATION

FILE

28

TX Statistics

ADDERLink INFINITY

Statistics

Statistics Header

Enable collection of statistics

TRANSMIT

Statistics

Enable collection of bandwidth statistics

ALIF units can record data transfer statistics from the system port and plot them on a graph for troubleshooting and optimization purposes. When you enable this option, you will first be presented with a pop-up form which you can choose which aspects you would like to graph: Data throughput, various packet rates and/or Error rates.

Submit

Click the button after clicking the above checkbox to plot the chosen statistics on a pop-up graph.



INTEGRATION

CHARTS

PARTNER INFORMATION

FILE

29

TX Firmware Upgrade

ADDERLink INFINITY

Firmware Upgrade

Upgrade

Please specify an upgrade firmware file:

Filename: Select selected

TRANSMIT

Firmware Upgrade

Upgrade

Use this page to upgrade the main or backup firmware image on the unit. Please see the section [Performing an upgrade](#) for details.

INTEGRATION

CHARTS

PARTNER INFORMATION

FILE

TX Reboot

ADDERLink INFINITY

Reboot

Reboot

Default Factory Reset

TRANSMIT

Reboot

Use this page to perform a reboot or a factory reset. Please see the section [Manual factory reset](#) for details.

To get here:
1. Connect your computer to a port on the front panel.
2. Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used:
http://192.168.1.42 (management port) or http://192.168.1.33 (system port)
If the address is unknown, perform a [manual factory reset](#).
3 Click either the Statistics , Firmware Upgrade or Reboot link, as appropriate.

TX About

The screenshot shows the 'About' section of the ADDERLink INFINITY TX web interface. The top navigation bar includes 'Glossary', 'Config', 'User Settings', 'Device', 'AUI Manager', 'Screen Timeout', 'Status', 'Power Upgrade', 'Reboot', 'About', and 'Logout'. The main content area has tabs for 'System Information' and 'Advanced'. Under 'System Information', it lists:

- MAC Address:** Unit MAC 1: 00-0c-00-00-00-00; Unit MAC 2: 00-0c-00-00-00-00
- Power Upgrade:** Unit MAC 1: 00-0c-00-00-00-00; Unit MAC 2: 00-0c-00-00-00-00
- Reboot:** [Reboot](#)
- About:** [About](#)
- Logout:** [Logout](#)

Below this, there's a 'Getting Help' section with a link to 'Contact support'.

To get here:

- 1 Connect your computer to a port on the front panel.
- 2 Run a web browser and enter the IP address of the Management (AUI dual only) or System port used:
http://192.168.1.42 (management port) or http://192.168.1.23 (system port)
- If the address is unknown, perform a [ping discovery scan](#).
- 5 Click the About link.



About

This page displays key information about the TX unit that may be requested by Adder Technical Support.



30

APPENDIX B - Receiver (RX) unit configuration pages

This section covers the browser-based configuration utility for the AdderLink Infinity RX (receiver) unit. The RX utility has nine pages, titled as follows:

- | | |
|--------------------------------------|--------------------------------|
| Screen Configuration | Statistics |
| User Settings | Remove Upgrade |
| Security | Reboot |
| AUI Manager | About |
| Screen Messages | |



31

RX System Configuration (1 of 2)

Unit Name:
Allows you to add a name to distinguish this unit from all others.

Unit Description:
Allows you to add a description of the unit, such as its location. Useful when many ALIF units are being used.

Spares port:

This section determines the IP address, netmask and gateway details for the main Gigabit Ethernet port located on the right side of the front panel. The default IP address is 192.168.1.32 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate IP address within the range 192.168.1.x. The default netmask is 255.255.0.0. If changing the IP address to the private range, you are recommended to change this to 192.168.1.x. The default gateway address is 192.168.1.1.

Management port: (ALIF dual models only - not shown in screenshot left)

Determines whether the port on the left side of the front panel is enabled and which IP address details it should use. The default IP address is 192.168.1.42. You are recommended to have this address unchanged (or at least keep such addresses consistent across all of your ALIF units) so that all visiting engineers will know which address to use.

Streaming port:

Determines whether the SFP socket on the right side of the front panel is enabled and which IP address details it should use. The default IP address is 192.168.1.42 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.1.x. The default gateway address is 192.168.1.32. If you change the IP address to the private range, you are recommended to change this to 192.168.1.x. The default streaming port can be used for unselectable sites on a network; you need to ensure that the system has been configured away from its zero config IP address.

Enable options:

These checkboxes allow you to determine which peripheral options will be used (Video auto, USB and serial).
Audio Input Type
Choose 'Line' for stereo line input, 'Tos' for mono microphone or 'Mic' based for a mono microphone that requires active gain (+20dB).

Enable Video Configuration Check (for DVI-D 1 and 2 on ALIF dual models):

If selected, this option attempts to self-report by the PC graphics card and determines whether the display connection to the RX is capable of displaying the chosen frame resolution. If not, an error message is generated and the connection is lost.

Force Video Refresh Rate to 480p:

If selected, the maximum frame rate is held at 480p regardless of the video input frame rate. The Video Switching option (below) cannot be altered when this option is enabled.

Video switching:

Provides two options for video switching:
- Fast Switching (default state) - Recalculates the frame rate (at either 330Hz or 60Hz) depending upon which video resolution was displayed first.
- Match Frame Rate - Follows the source frame rate and will change the frame rate every time the changes even if the video resolution doesn't change. If you have one receiver switching between 1920x1080@60Hz and 1920x1080@330Hz then this setting will change the frame rate from 60Hz to 330Hz every time that you switch.

Identify unit:

These buttons cause the front panel indicators to flash. The [short] button flashes indicators for 5 seconds, the [long] button for one hour. Click the [short] button twice to cancel.

To get here:

1 Connect your computer to [http://192.168.1.32](#) on the front panel.
2 Run a web browser and enter the IP address of the Management (ALIF dual only) or System port used:
<http://192.168.1.42> (management port) or <http://192.168.1.32> (system port)
If the address is unknown, perform a [Smart factory test](#).
If necessary click the Systems Configuration link.



BEST MATCH

CONFIRMATION

CONFIRMATION

CHIRP

PARTNER INFORMATION

FILE

32

RX System Configuration (2 of 2)

Target Transmitter Unit Settings:
This section is where you configure the IP address details of the ALIF transmitter(s) that this receiver will connect with. You can quickly set up all peripheral feeds (video, audio, USB and serial) to use the same primary (and secondary) location using the IP Address (System port) and IP Address 2 (Teaming port) entries.

For serial non-teaming connections enter the IP address(es) that match the Spares IP Address and Teaming Port IP Address settings of the target transmitter unit in this section. However, if this receiver is to take part in a redundant connection that you need to enter the IP address(es) that are set within the transmitter's Target Multicast Configuration section.

Alternatively click the ▾ arrow to expand the section as shown bottom left.

In the expanded view, for each peripheral feed, the first IP address is that of the targeted TX unit's System port (so match the address(es), IP Address 2 corresponds to the optional Teaming port [when used]).

The use of the Teaming ports of the TX and RX units connected in addition to the System ports, if one of the links should fail for whatever reason, it will be a short delay for a new video frame to be passed by another connection.

With all of the different ports available, it will be a short delay for a new video frame to be passed by another connection if one of the ports fails. This is particularly useful for redundancy in a system. Obviously the bandwidth will be halved and this may well automatically drop to a full-quality option will result.

[ALIF dual only] The Video Rx for 2D/3D option allows you to determine which video feed is sent to each output port. By default, the primary video feed is presented at port 1 while the secondary feed goes to port 2. These options allow you to 'choose' one of the video signals and 'distribute' it to both ports - thus requiring only one receiver to drive two displays. This solution is extremely cost effective as two video displays are mounted back-to-back and need to share the same video feed. With these options, you can also map the two video feeds between the two ports.

<img alt="Screenshot of the ADDERLink INFINITY RX System Configuration (2 of 2) interface. The page title is 'Target Transmitter Unit Settings'. It shows a 'Target Transmitter Unit Settings' section with multiple sets of fields for IP Address 1 and IP Address 2 for various ports (DVI-D 1, DVI-D 2, DVI-D 3, DVI-D 4, DVI-D 5, DVI-D 6, DVI-D 7, DVI-D 8, DVI-D 9, DVI-D 10, DVI-D 11, DVI-D 12, DVI-D 13, DVI-D 14, DVI-D 15, DVI-D 16, DVI-D 17, DVI-D 18, DVI-D 19, DVI-D 20, DVI-D 21, DVI-D 22, DVI-D 23, DVI-D 24, DVI-D 25, DVI-D 26, DVI-D 27, DVI-D 28, DVI-D 29, DVI-D 30, DVI-D 31, DVI-D 32, DVI-D 33, DVI-D 34, DVI-D 35, DVI-D 36, DVI-D 37, DVI-D 38, DVI-D 39, DVI-D 40, DVI-D 41, DVI-D 42, DVI-D 43, DVI-D 44, DVI-D 45, DVI-D 46, DVI-D 47, DVI-D 48, DVI-D 49, DVI-D 50, DVI-D 51, DVI-D 52, DVI-D 53, DVI-D 54, DVI-D 55, DVI-D 56, DVI-D 57, DVI-D 58, DVI-D 59, DVI-D 60, DVI-D 61, DVI-D 62, DVI-D 63, DVI-D 64, DVI-D 65, DVI-D 66, DVI-D 67, DVI-D 68, DVI-D 69, DVI-D 70, DVI-D 71, DVI-D 72, DVI-D 73, DVI-D 74, DVI-D 75, DVI-D 76, DVI-D 77, DVI-D 78, DVI-D 79, DVI-D 80, DVI-D 81, DVI-D 82, DVI-D 83, DVI-D 84, DVI-D 85, DVI-D 86, DVI-D 87, DVI-D 88, DVI-D 89, DVI-D 90, DVI-D 91, DVI-D 92, DVI-D 93, DVI-D 94, DVI-D 95, DVI-D 96, DVI-D 97, DVI-D 98, DVI-D 99, DVI-D 100, DVI-D 101, DVI-D 102, DVI-D 103, DVI-D 104, DVI-D 105, DVI-D 106, DVI-D 107, DVI-D 108, DVI-D 109, DVI-D 110, DVI-D 111, DVI-D 112, DVI-D 113, DVI-D 114, DVI-D 115, DVI-D 116, DVI-D 117, DVI-D 118, DVI-D 119, DVI-D 120, DVI-D 121, DVI-D 122, DVI-D 123, DVI-D 124, DVI-D 125, DVI-D 126, DVI-D 127, DVI-D 128, DVI-D 129, DVI-D 130, DVI-D 131, DVI-D 132, DVI-D 133, DVI-D 134, DVI-D 135, DVI-D 136, DVI-D 137, DVI-D 138, DVI-D 139, DVI-D 140, DVI-D 141, DVI-D 142, DVI-D 143, DVI-D 144, DVI-D 145, DVI-D 146, DVI-D 147, DVI-D 148, DVI-D 149, DVI-D 150, DVI-D 151, DVI-D 152, DVI-D 153, DVI-D 154, DVI-D 155, DVI-D 156, DVI-D 157, DVI-D 158, DVI-D 159, DVI-D 160, DVI-D 161, DVI-D 162, DVI-D 163, DVI-D 164, DVI-D 165, DVI-D 166, DVI-D 167, DVI-D 168, DVI-D 169, DVI-D 170, DVI-D 171, DVI-D 172, DVI-D 173, DVI-D 174, DVI-D 175, DVI-D 176, DVI-D 177, DVI-D 178, DVI-D 179, 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DVI-D 999, DVI-D 1000, DVI-D 1001, DVI-D 1002, DVI-D 1003, DVI-D 1004, DVI-D 1005, DVI-D 1006, DVI-D 1007, DVI-D 1008, DVI-D



RX USB Settings

ADDERLink INFINITY

RECEIVER
USB Setup

USB Settings

USB Interface

USB Interface

Allow Human Interface Devices (HID) only

When enabled, this option restricts supported USB devices to keyboard and mice only. The use of memory sticks and other devices will be disabled.

Individually Endpoint OSD Alerts

The ALP USB system does not support Individual USB. When enabled, this option will alert the user when an individual USB device is connected.

Enable Individual Endpoint Attacks

When enabled, this option will allow for an exchange of control information with an Individual device. Some devices have multiple endpoints e.g. a keyboard with an audio controller. By enabling this option, the keyboard functionality will work even though the Individual audio functionality will not. Without this setting the entire keyboard would be rejected as it would be detected as being solely an Individual device.

Port Reservation

This section allows you map the four USB connectors on the receiver to a specific USB port that has been reserved on the transmitter. It is useful if you have a specific device e.g. a touch screen that must always be reported on a specific USB port on the USB host device. If you have two touch screens of the same type, for each of the two devices, map them to different USB ports. This function is useful for USB merging or for using individual USB ports for each display. This means that the device can now access the left hand screen from the right hand screen. See [Firmware and Port Range](#) on the TX side for further details.

Advanced Features

This section is used for special configuration and is disabled by default. If a USB device fails to operate as expected, this section allows special code to be inserted to attempt to solve the issue.

To get here:

1. Connect your computer to a port on the front panel.
2. From a web browser and enter the IP address of the Management (ALP dual only) or System port used: http://192.168.1.43 (management port) or http://192.168.1.22 (system port)
- If the address is unknown, perform a [manual factory reset](#).
3. Click the USB Settings tab.

INFORMATION

CHARTS

CHARTS

FILE

34

RX Security

ADDERLink INFINITY

RECEIVER
Security

Security

Reboot to Admin

Reboot to Admin, forces the system to boot into Admin mode.

Encryption

3GPP-HLS page encryption

choose transfer unit

always

Change password

Old password:

New password:

Confirm password:

To get here:

1. Connect your computer to a port on the front panel.
2. From a web browser and enter the IP address of the Management (ALP dual only) or System port used: http://192.168.1.43 (management port) or http://192.168.1.22 (system port)
- If the address is unknown, perform a [manual factory reset](#).
3. Click the Security tab.

INFORMATION

CHARTS

CHARTS

FILE

35



38

APPENDIX C - Tips for success when networking ALIE units

ALU's Efficiency - Tips for success when networking peer units
ALU units use multiple strategies to minimize the amount of data that they send across networks. However, data overheads can be quite high, particularly when very high resolution video is being transferred, so it is important to take steps to maximize network efficiency and help reduce data output. The tips given in this section have been proven to produce very beneficial results.

Summary of steps

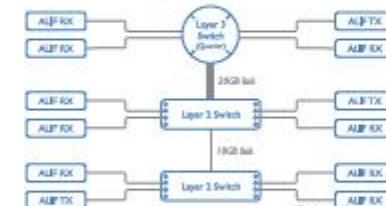
- ### **Summary of steps**

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Issue 2: switches are what bind all of the hosts together in the subnet. However, there are

- all not created equally, so choose carefully. In particular look for the following:
 - Gigabit (1000BaseT) or faster Ethernet ports,
 - Support for **LLDP** v2 (or v3) snooping,
 - Support for **Multiple frames** up to 9214-byte size,
 - High bandwidth connections between switches, preferable Fiber Channel.
 - Look for switches that perform their most onerous tasks (e.g. **L2TP snooping**) using multiple dedicated processors (ASICs).
 - Ensure the maximum number of concurrent “inoculable groups” the switch can handle meets or exceeds the number of ALIF transmitters that will be used to create multicast groups.
 - Check the throughput of the switch: Full duplex, 1 Gbps up- and down-stream speeds per port.
 - Use the same switch make and model throughout a single subnet.
 - You also need a **L2.5** switch. Ensure that it can operate efficiently as an **IGMP** querier.

For the latest list of switches known to work with ALIF, please download the latest white paper "Successful ALIF Deployment".



Note: From firmware version 3.1, tree and hierarchical structures of network switches are also supported. The Transmitter now joins its own multicast group so there is always a route from the receiver to the transmitter which can handle various media conversion modules.

- the queue to the statemachine which was previously missing in earlier firmware versions.
 - Use no more than two cascade levels.
 - Ensure high bandwidth between the two L2 switches and very high bandwidth between the two L2 and the L3. Typically 16GB and 25GB, respectively for 48 port switches.

• 200 pages



Configuring the switches and devices

The layout is vital but so too is the configuration:

- Enable [IGMP Snooping](#) on all L2 switches.
- Ensure that [IGMP Fast-Lane](#) is enabled on all switches with ALIF units connected directly to them.
- Enable the L3 switch as an [IGMP Router](#).
- Enable [Spanning Tree Protocol \(STP\)](#) on all switches and importantly also enable portfast (on) on all switch ports that have ALIF units connected.
- If any hosts will use xer video resolutions using 1048 horizontal pixels (e.g. 1048 x 1152), ensure that [Jumbo Frames](#) are enabled on all switches.
- Choose an appropriate forwarding mode on all switches. Use [Cut-through](#) if available, otherwise [Store and forward](#).
- Optimize the settings on the ALIF transmitters:
 - If moving video images are being shown frequently, then leave Frame Skimming at a low percentage and instead reduce the Peak bandwidth limit(s).
 - Where screens are static, try increasing the Background Refresh Interval and/or increasing the Frame Skimming percentage setting.
- Make changes to the ALIF transmitters one at a time, in small steps, and view typical video images so that you can attribute positive or negative results to the appropriate control.
- Ensure that all ALIF units are fully updated to the latest firmware version (at least v1.1);

BENEFITS

CONFIGURATION

CHARTS

PARTNER INFORMATION

GLOSSARY

40



APPENDIX D - Troubleshooting

Problem: The video image of the ALIF receiver shows horizontal lines across the screen.

This issue is known as Blinding because the resulting video image looks as though route viewing it through a venetian blind.

When video is transmitted by ALIF units, the various lines of each screen are divided up and transmitted as separate data packets. If the reception of those packets is disturbed, then blinding is caused. The lines are displayed in slices of the missing video data packets.

There are several possible causes for the loss of data packets:

- Incorrect switch configuration. The problem could be caused by multicast flooding, which causes unnecessary network traffic. This is what IGMP snooping is designed to combat, however, there can be numerous causes of the flooding.
- Speed/memory bandwidth issues within one or more switches. The speed and capabilities of different switch models varies greatly. If a switch cannot maintain pace with the quantity of data being sent through it, then it will inevitably start dropping packets.
- One or more ALIF units may be outputting jumbo frames due to the video resolution (1048 horizontal pixels) being used. If jumbo frames are output by an ALIF unit, but the network switches have not been configured to use jumbo frames, the switches will attempt to break the large packets down into standard packets. This process introduces a certain latency and could be a cause for dropped packets.
- One or more ALIF units may be using an old firmware version. Firmware versions prior to v1.1 exhibited an issue with the timing of IGMP join and leave commands that caused multicast flooding in certain configurations.

Remedies:

- Ensure that [IGMP snooping](#) is enabled on all switches within the subnet.
- Where each ALIF unit is connected as the sole device on a port connection to a switch, enable [IGMP Fast-Lane \(aka Immediate Leave\)](#) to reduce unnecessary processing on each switch.
- Check the video resolution(s) being fed into the ALIF transmitters. If resolutions using 1048 horizontal pixels are unavoidable then ensure that [jumbo frames](#) are enabled on all switches.
- Check the [forwarding mode](#) on the switches. If Store and forward is being used, try selecting Cut-through as this mode causes reduced latency on lesser switch designs.
- Ensure that one device within the subnet is correctly configured as an [IGMP Router](#) usually a layer 2 switch or multicast router.
- Ensure that the firmware in every ALIF unit is version 2.1 or greater.
- Try adjusting the transmitter settings on each ALIF to make the output data stream as efficient as possible. See [ALIF transmitter video settings](#) for details.

continued

IMPLEMENTATION

CONFIGURATION

CHARTS

PARTNER INFORMATION

GLOSSARY

41



Problem: The mouse pointer of the ALIF receiver is slow or sluggish when moved across the screen.

This issue is often related to either using dithering on the video output of one or more transmitting computers or using VGA-to-DVI video converters.

Dithering is used to improve the perceived quality and color depth of images by diffusing or altering the color of pixels between video frames. This practice is commonly used on Apple Mac computers using ATI or Nvidia graphics cards. VGA-to-DVI converters unfortunately produce a similar issue by creating high levels of noise between each frame, thus forcing the ALIF transmitter to send the whole of every frame resulting in greater increased network traffic and what's perceived as sluggish performance.

Remedies:

- Linux PCs
Check the video settings on the PC. If the Dither video box option is enabled, disable it.
- Apple Mac with Nvidia graphics
Use the Adder utility for Macs – Contact technical support.
- Apple Mac with ATI graphics
[Enable the Magic Eye dither removal feature](#).
- Windows PCs
If you suspect these issues with PCs, contact technical support for assistance.
- Replace old VGA adapters on host computers with DVI video cards.

Problem: The audio output of the ALIF receiver sounds like a scratches record.

This issue is called Audio crackle and is a variation of the same problem that produces binding (see previous page). The issue is related to missing data packets.

Remedies:

- As per binding discussed previously.

Problem: AJM cannot locate working ALIF units.

There are a few possible causes:

- The ALIF units must be reset back to their zero config IP addresses for AJM discovery. If you have a working network of ALIFs without AJM, and then add AJM to the network AJM will not discover the ALIFs until they are reset to the zero config IP addresses.
- This could be caused by Layer 2 Cisco switches that have [Spanning Tree Protocol](#). STP enabled but do not also have portfast enabled on the ports to which ALIF units are connected. Without portfast enabled, ALIF units will all be assigned the same zero config IP address at reboot and AJM will only acquire them one at a time on a random basis.

You can easily tell whether portfast is enabled on a switch that is running STP. When you plug the link cable from a working ALIF unit into the switch port, check how long it takes for the port indicator to change from orange to green. If it takes roughly one second, portfast is on; if it takes roughly thirty seconds then portfast is disabled.

Remedies:

- Ensure that the ALIF units and the AJM server are located within the same subnet because AJM cannot cross subnet boundaries.
- [Manually reset](#) the ALIF units to their zero config IP addresses.
- Enable portfast on all switch ports that have ALIF units attached to them or try temporarily disabling STP on the switches while AJM is attempting to locate ALIF units.

BINDING

CONFIRMATION

CHECK

PARTNER INFORMATION

RELOC

42



APPENDIX E - Glossary

Internet Group Management Protocol

When an ALIF transmitter is required to stream video to two or more receivers, multicasting is the method used.

Multicasting involves the delivery of identical data to multiple receivers simultaneously without the need to maintain individual links. When multicast data packets enter a subnet, the natural reaction of the switches that bind all the hosts together within the subnet, is to forward the multicast data to all of their ports. This is referred to as Multicast flooding and means that the hosts (or at least their network interfaces) are required to process a lot of data that they didn't request. IGMP offers a partial solution.

The Internet Group Management Protocol (IGMP) is designed to prevent multicast flooding by allowing Layer 2 switches to check whether host computers within their care are interested in receiving particular multicast transmissions. They can then direct multicast data only to those points that require it and can shut off a multicast stream if the subnet has no recipients.

There are currently three IGMP versions: 1, 2 and 3, with each version building upon the capabilities of the previous one:

- IGMPv1 allows host computers to opt into a multicast transmission using a Join Group message. It is then incumbent on the router to discover when they no longer wish to receive this; it is achieved by polling them (see IGMP Querier below) until they no longer respond.
- IGMPv2 includes the means for hosts to opt out as well as in, using a Leave Group message.
- IGMPv3 encompasses the abilities of versions 1 and 2 but also adds the ability for hosts to specify particular sources of multicast data.

AdderLink InfiniTV units make use of IGMPv3 when performing multicasts to ensure that no unnecessary congestion is caused.

IGMP Snooping

The IGMP messages are effective but only operate at Layer 2 – intended for routers to determine whether multicast data should enter a subnet. A relatively recent development has taken place within the switches that glue together all of the hosts within each subnet. IGMP Snooping. IGMP snooping means these layer 2 devices now have the ability to take a peek at the IGMP messages. As a result, the switches can then determine exactly which of their own hosts have requested to receive a multicast – and only pass on multicast data to those hosts.

IGMP Querier

When IGMP is used, each subnet requires one Layer 2 switch to act as a Querier; in this lead role, the switch periodically sends out IGMP Query messages and listens to responses from hosts (report which multicast streams they wish to receive). The Querier device and all snooping Layer 2 switches, then update their lists accordingly (the lists are also updated when Join Group and Leave Group (IGMPv2) messages are received).

IGMP Fast-Leave (aka Immediate Leave)

When a device/host no longer wishes to receive a multicast transmission, it can issue an IGMP Leave Group message as mentioned above. This causes the switch to issue an IGMP Group-Specific Query message on the port that the Leave Group was received on to check if other receivers exist on that connection that wish to remain a part of the multicast. This process has a cost in terms of switch processor activity and time.

Where ALIF units are connected directly to the switch (with no other devices on the same port) then enabling IGMP Fast-Leave mode means that switches can immediately remove receivers without going through a full checking procedure. Where multiple units are regularly joining and leaving multicasts, this can speed up performance considerably.

jumbo frames (Jumbo packets)

Since its commercial introduction in 1990, the Ethernet standard has been successfully extended and adapted to keep pace with the ever increasing capabilities of computer systems. The achievable data rates, for instance, have risen ten-fold since from the original 10Mbps to a current maximum of 100Gbps.

While data speeds have increased massively, the standard defining the number of bytes (known as the Payload) placed into each data packet has remained relatively stuck at its original level of 1500 bytes. This standard was set during the original coax era (10Mbps) and offered the best compromise at that speed between the time taken to process each packet and the time required to resend failed packets due to transmission errors.

But now networks are much faster and files/data streams are much larger; so time for a change? Unfortunately, a wholesale change to the packet size is not straightforward as it is a fundamental standard and changing it would mean a loss of backward compatibility with older systems.

Larger payload options have been around for a while, however, they have often been vendor specific and at present still remain outside the official standard. There is, however, increased consensus on an optional 'jumbo' payload size of 9000 bytes and this is fully supported by the AdderLink InfiniTV (ALIF) units.

Jumbo frames (or Jumbo packets) offer advantages for ALIF units when transmitting certain high resolution video signals across a network. This is because the increased data in each packet reduces the number of packets that need to be transferred and dealt with – thus reducing latency times. The main problem is that for jumbo frames to be possible on a network, all of the devices on the network must support them.

BINDING

CONFIRMATION

CHECK

PARTNER INFORMATION

RELOC

43



EXPLANATION

CONFIRMATION

CHART

FILE

44



EXPLANATION

CONFIRMATION

CHART

FILE

45

Spanning Tree Protocol (STP)

In order to build a robust network, it is necessary to include certain levels of redundancy within the interconnections between switches. This will help to ensure that a failure of one link does not lead to a complete failure of the whole network.

The danger of multiple links to a data socket, especially multicast sockets, become involved in continual loops as neighbouring switches use the dedicated links to send and resend them to each other.

To prevent such bridging loops from occurring, the Spanning Tree Protocol (STP), operating at Layer 2, is used within each switch. STP encourages all switches to communicate and learn about each other. It prevents bridging loops by blocking newly discovered links until it can discover the nature of the link (is it a new host or a new switch?).

The problem with this is that the discovery process can take up to 30 seconds before the block is lifted, causing problematic timeouts.

The answer to this issue is to enable the portfast variable for all host links on a switch. This will cause any new connection to go immediately into forwarding mode. However, take particular care not to enable portfast on any switch-to-switch connections as this will result in bridging loops.

Forwarding modes

In essence, the job of a layer 2 switch is to transfer as fast as possible, data packets arriving at one port out to another port as determined by the destination address. This is known as data forwarding and most switches offer a choice of methods to achieve this. Choosing the most appropriate forwarding method can often have a sizeable impact on the overall speed of switching.

- **Store and forward:** is the original method and requires the switch to save each entire data packet to buffer memory, run an error check and then forward if no error is found (or otherwise discard it).

- **Cut-through:** was developed to address the latency issues suffered by some store and forward switches. The switch begins forwarding each data packet as it arrives. Once the initial addressing information has been read, the switch immediately begins forwarding the data packet while the remainder is still arriving. Once all of the packet has been received, an error check is performed and, if necessary, the packet is tagged as being in error. This 'checking on-the-fly' means that cut-through switches cannot discard faulty packets themselves. However, on receipt of the marked packet, a host will carry out the discard process.

- **Fragment-free:** is a hybrid of the above two methods. It waits until the first 64 bits have been received before beginning to forward each data packet. This way the switch is more likely to locate and discard faulty packets that are fragmented due to collisions with other data packets.

- **Adaptive switches:** automatically choose between the above methods. Usually they start out as a cut-through switch and change to store and forward or fragment-free methods if large number of errors or collisions are detected.

So which one to choose? The Cut-through method has the least latency so is usually the best to use with AdderLink InfiniBand. However, if the network components and/or cabling generate a lot of errors, the Store and forward method should probably be used. On higher end stores and forward switches, latency is rarely an issue.

Layer 2 and Layer 3: The OSI model

When discussing network switches, the terms Layer 2 and Layer 3 are very often used. These refer to parts of the Open Systems Interconnection (OSI) model, a standardised way to categorise the necessary functions of any standard network.

There are seven layers in the OSI model and these define the steps needed to get the data created by you (imagine that you are Layer 0) reliably down onto the transmission medium (the cable, optical fibre, radio wave, etc.) that



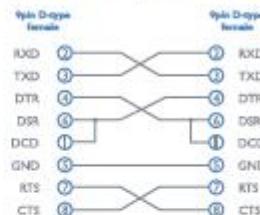
carries the data to another user; to complete the picture, consider the transmission medium is Layer 0. In general, think of the functions carried out by the layers at the top as being complex, becoming less complex as you go lower down.

As your data travel down from you towards the transmission medium (the cable), they are successively encapsulated at each layer within a new wrapper (along with a few instructions, ready for transport). Once transmission has been made to the intended destination, the reverse occurs: Each wrapper is stripped away and the instructions examined until finally only the original data are left.



APPENDIX F - Cable pinouts, video modes and general specifications

RS232 'null-modem' cable pin-out



General specifications

Casing (W x H x D):	190mm (7.92") x 44mm (1.74") x 130mm (6.0")
Construction:	1U compact case, robust metal design
Weight:	1.1kg (2.4lb)
Mount kit:	Rack mount - single or dual units per 1U slot.
	VGA monitor / wall mount chassis.
Power to adapter:	100-240VAC 50/60Hz, 0.8A,
Power to unit:	3VDC 20W
Operating temp.:	0°C to 40°C (32°F to 104°F)
Aerostic:	CE, FCC

INTEGRATION

CONFIRMATION

CHARTER

PARTNER INFORMATION

FILE

46

Supported video modes

ALIF units support all VGA and CGA video modes.



APPENDIX G - Fiber modules and cables

To suit your installation needs, two fiber modules are available for the ALIF dual unit to suit various fiber optic cables. The specifications for all are summarized in the table below.

Fiber Type	Fiber size	Fiber Type	Coding			Distance at 1-Gbps	Adapter part number for SFP module	Bar color	Conn. type
			Normal Applications	Military Applications	Suggested Print Homologations				
OFH	(62.5/125)	Multimode (TIA-495AAAA)	Orange	Siemens	62.5/125	50m	SPR-OFH-LC	Black	LC
OPM	(30/110)	Multimode (TIA-495AAAB)	Orange	Orange	30/110	50m	"	"	"
OPG	(30/110)	Multimode (620 nm Laser-optimized) (TIA-495AAC)	Asis	Undefined	620 LO 30/110	50m	"	"	"
OPH	(30/110)	Multimode (620 nm Laser-optimized) (TIA-495AAC)	Asis	Undefined	620 LO 30/110	50m	"	"	"
CSI and CO2	(9/125)	Single-mode (TIA-495C000 / TIA-495S000)	Yellow	Yellow	SPN400S_21	10km	SPR-OFH-LC	Blue	LC

INTEGRATION

CONFIRMATION

CHARTER

PARTNER INFORMATION

FILE

47



APPENDIX H - Mounting options

There are several mounting methods for transmitter and receiver units:

- The mounted four self-adhesive rubber feet
- Optional single unit rack brackets - this page
- [Optional dual unit rack brackets](#)
- [Optional VESA bracket mount](#)

INTEGRATION

CONFIGURATION

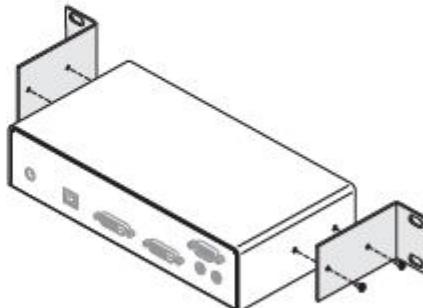
PARTNER INFORMATION

FILE

48

Single unit rack brackets

The optional single unit brackets (plus four screws), allow a unit to be secured within a standard rack half width slot.



IMPORTANT - allow space for airflow

The ALIF units and their power supplies generate heat when in operation and will become warm to the touch.

Do not place them in locations where air cannot circulate to cool the equipment. When mounting units within a rack chassis, allow a 1/2" U space (1.3cm) between rows of devices:



Do not operate the equipment in ambient temperatures exceeding 40°C. Do not place the products in contact with equipment whose surface temperature exceeds 40°C.



INTEGRATION

CONFIGURATION

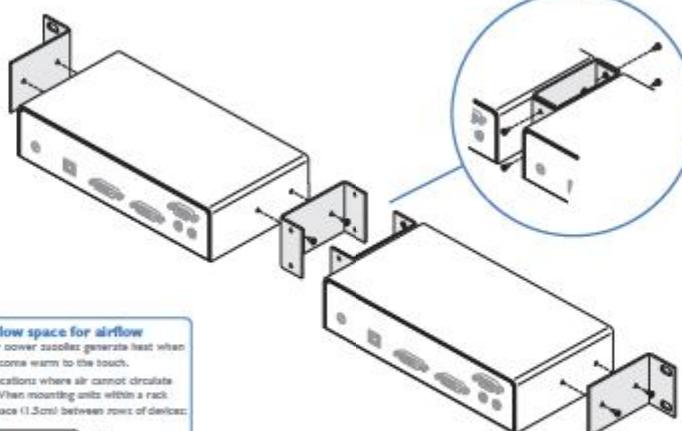
PARTNER INFORMATION

FILE

49

Double unit rack brackets

This optional kit converts four brackets (plus twelve screws) and allows two ALIF units to be connected side by side and fitted into a 1U rack slot.



IMPORTANT - allow space for airflow

The ALIF units and their power supplies generate heat when in operation and will become warm to the touch.

Do not place them in locations where air cannot circulate to cool the equipment. When mounting units within a rack chassis, allow a 1/2" U space (1.3cm) between rows of devices:

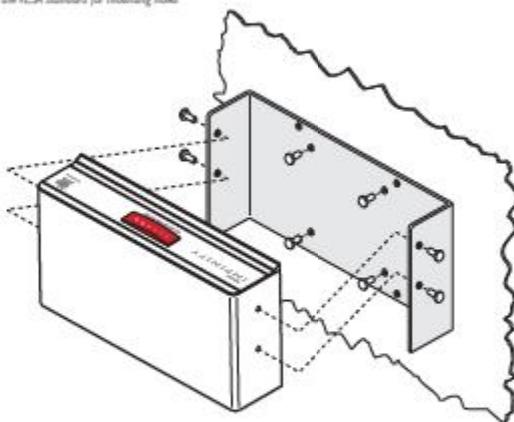


Do not operate the equipment in ambient temperatures exceeding 40°C. Do not place the products in contact with equipment whose surface temperature exceeds 40°C.



VESA bracket mount

This optional kit converts a bracket that allows a single AdderLink Infinity module to be mounted onto the rear of a video display. The kit includes the bracket plus eight screws.
• The video display must adhere to the VESA standard for mounting holes on its rear panel.



INSTALLATION

CONFIGURATION

CALIBRATION

PARTNER INFORMATION

FAQS

50



SAFETY INFORMATION

- For use in dry, oil free indoor environments only.
- Warning - live parts contained within power adapter.
- No user serviceable parts within power adapter - do not dismantle.
- Plug the power adapter into a socket outlet close to the module that it is powering.
- Replace the power adapter with a manufacturer approved type only.
- Do not use the power adapter if the power adapter case becomes damaged, cracked or broken or if you suspect that it is not operating correctly.
- If you use a power extension cord with the units, make sure the total amperes rating of the device plugged into the extension cord does not exceed the cord's amperes rating. Also, make sure that the total amperes rating of all the devices plugged into the wall outlet does not exceed the wall outlet's amperes rating.
- Do not attempt to service the units yourself.

WARRANTY

Adder Technology Ltd warrants that this product shall be free from defects in workmanship and materials for a period of two years from the date of original purchase. If the product should fail to operate correctly in normal use during the warranty period, Adder will replace or repair it free of charge. No liability can be accepted for damage due to misuse or circumstances outside Adder's control. Also Adder will not be responsible for any loss, damage or injury arising directly or indirectly from the use of this product; Adder's total liability under the terms of this warranty shall in all circumstances be limited to the replacement value of this product.

If any difficulty is experienced in the installation or use of this product that you are unable to resolve, please contact your supplier.

INSTALLATION

CONFIGURATION

CALIBRATION

PARTNER INFORMATION

FAQS

51



RADIO FREQUENCY ENERGY

A Category 3 (or better) twisted pair cable must be used to connect the units in order to maintain compliance with radio frequency energy emission regulations and ensure a suitable high level of immunity to electromagnetic disturbances.
All other interface cables used with this equipment must be shielded in order to maintain compliance with radio frequency energy emission regulations and ensure a suitable high level of immunity to electromagnetic disturbances.

European EMC directive 2004/108/EC

This equipment has been tested and found to comply with the limits for a class A computing device in accordance with the specifications in the European standard EN55022. These limits are designed to provide reasonable protection against harmful interference. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions may cause harmful interference to radio or television reception. However, there is no guarantee that harmful interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to correct the interference with one or more of the following measures: (a) Reorient or relocate the receiving antenna. (b) Increase the separation between the equipment and the receiver. (c) Connect the equipment to an outlet on a circuit different from that to which the receiver is connected. (d) Consult the supplier or an experienced radio/TV technician for help.

FCC Compliance Statement (United States)

This equipment generates, uses and can radiate radio frequency energy and if not installed and used properly, that it, in strict accordance with the manufacturer's instructions, may cause interference to radio communication. It has been tested and found to comply with the limits for a class A computing device in accordance with the specifications in Subpart J of part 15 of FCC rules, which are designed to provide reasonable protection against such interference when the equipment is operated in a commercial environment. Operation of this equipment in a residential area may cause interference, in which case the user at his own expense will be required to take whatever measures may be necessary to correct the interference. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Canadian Department of Communications RFI statement

This equipment does not exceed the class A limits for radio noise emissions from digital apparatus set out in the radio interference regulations of the Canadian Department of Communications.

Le présent appareil numérique n'émet pas de bruit radioélectrique dépassant les limites applicables aux appareils numériques de la classe A prescrits dans le règlement sur le brouillage radioélectrique publié par le ministère des Communications du Canada.

INFORMATION

CONFIRMATION

CHARGE

RELEVE

52

INFORMATION

CONFIRMATION

CHARGE

RELEVE

53

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Index



A		D		H		S	
Active Crossover 14		Dimensions 44		Magic Eye 2,34		Serial Information 31	
Adhesive 45		Distortion cloning 32		Management port 4,6,5,31		SFP module 14	
AFI 2,34		Dithering 3		RX settings 25		Snapping 43	
Anti-dither support 3		F		TX settings 15		Spanning Tree Protocol 44	
B		Factory reset 19		Multicast settings 22		Specifications 44	
Bracket		Fast-Leave 42		N		Statistics	
rack mount 40,49		Fibre Channel 14		Network layout 29		gridding 25,27	
Browse-based utility 10		Firmware		Network switch		Store and forward 43	
C		upgrade 21		choosing 29		Switch	
Cable		Forwarding modes 43		Half-modem cable		choosing 29	
half-modem 44		Fragment-free 43		oil-out 46		configuring 40	
Cloning utilities 32		Frame Slicing 14		O		Spanning port 5,6,14,23,31	
CODIC 2		Front panel 5,6		Optimization		TX settings 21	
Comensation 24		Front panel indicators 22		statistics for 19,27		T	
Configuration		G		Options switcher 21		Teaming port 5,6,14,23,31	
browse-based utility 10		Gigabit Ethernet 14		CGI model 43		RX settings 21	
switches 21		IGMP 42		Q		TX settings 25	
Connections		fast-leave 42		Quarter 43		TLS 3	
network link 14		router 42		R		Transport Layer Security 3	
overview 10		moocling 42		Rack mounting 48		Troubleshooting 41	
RX audio 17		indicators 3,4,22		Rear panel 3,4		U	
RX AUX port 19		initial configuration 19		Reset		Upgrade	
RX power In 18		J		manual 19		firmware 21	
RX USB device 17		Jumbo frames (packets) 43		V			
RX video duster 16		L		W		Video modes 44	
TX audio link 12		Lanetz 2 and 3 45		Waranty 31			
TX AUX port 12		Link cable lengths 14		Weight 46			
TX power In 13							
TX USB link 12							
TX video link 11							
Connectors							
overview 3,6							
Cut-through 43							

BENEFITS

COMMISSIONING

FIRMWARE
UPGRADE

INDEX